NORTHSTAR BANK

H. Monty Weigel
President & CEO

August 13, 2012

To our valued customers,

NorthStar Bank will be open for business during the Republican National Convention August 27th – August 30th 2012. We value our relationship with you and are diligently working to ensure we provide you the level of service you deserve. The logistics of this major event in Tampa requires us to make changes to our operation during this time. Details of those changes are listed below.

Garage Access: Garage access will be restricted beginning Friday, August 24th and continuing through Thursday, August 30th. If you visit the bank during this period, please inform garage security that you are a NorthStar Bank customer.

Bank Access: The bank will be open regular business hours August 27th – August 30th. During this period, the tellers will be located in our corporate offices on the 14th floor of the Rivergate Tower. Safe deposit box access will be available during normal business hours with the exception of Tuesday, August 28th. On Tuesday, August 28th, safe deposit box access is limited to 9:00 a.m. – 3:00 p.m.

As part of the increased security, the building requires that all guests are greeted by a bank employee on the 1st floor and escorted to our offices on the 14th floor. Upon entering the building, please call us at (813)549-5000 and we will meet you on the 1st floor.

ATM Access: Curtis Hixon park, Kiley Gardens park, Rivergate Tower and the Cube will be fenced in August 27th – August 30th, with limited access. There will be a gated entrance off Ashley for customers who need walk-up ATM access only.

We have been told that traffic and delays will increase later in the day and the best time to visit downtown will be earlier in the day.

We will continually update our website to notify you of any changes as they arise between now and the RNC week. Our website address is www.northstar-bank.com.

We apologize in advance for any inconvenience this may cause and strongly recommend mailing any payments/ deposits during that week or contacting your relationship manager to discuss alternative arrangements. If you have any questions, feel free to call us at (813)549-5000.

Sincerely,

H. Monty Weigel

Monty Weigel
President & CEO